

Local Advisory Committee

Draft Meeting Agenda June 14, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair Janet Nutt, Second Chair

Location: Virtual

To join from PC or mobile device click the following link: <u>LAC</u>

Monthly Meeting Link

To join by phone dial:

1 312 626 6799 1 929 205 6099 1 301 715 8592 1 346 248 7799 1 669 900 6833 1 253 215 8782

Webinar ID: 941 2045 1000

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Agenda Item	
7.90	
1. CALL TO ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of May Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. POLICY FEEDBACK TO BOARD	
2.1 Board Report	Mozak
2.2 LAC Executive Terms Limits	Chair
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Paratransit Update	Williams/Smith
3.2 Fixed Route update	Bowlin
3.3 Customer Service Update	Hargrave
4. CLOSING ITEMS	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

Local Advisory Committee

Draft Meeting Summary May 10, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair, Janet Nutt, Second Chair

Members: Clark Charnetski

Janet Nutt
Larry Keeler
Andrea Henry
Stephen McNutt
Elizabeth Aldridge
Jodi Slowins

Deb Poster
Jody Slowins
Rebecca Burke

AAATA Staff: Robert Williams, Acting Mobility Manager

Tracy Byrd, Travel Trainer

Rosa-Maria Njuki, Corporate Strategy Performance Officer

Bryan Smith, Deputy CEO, Operations

Kevin Zelazny, Administrative Assistant, Operations

Latonya Hargrave, Customer Service Officer

Guests:

Kathleen Mozak, AAATA Board of Directors Representative

Moe Nagpal, General Manager, MV Transit Robert Pawlowski, Wayne County Resident

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Announcements and Introductions

Chair Weber called the Meeting to order at 1:36 pm

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting, Wednesday May 17th at 7:30pm.

1.2 Review and Approval of Agenda

Mr. Charnetski moved to approve the agenda as presented. Mr. Keeler seconded the motion. The agenda was approved with minor corrections.

1.3 Review and Approval of April Meeting Minutes

Chairperson weber mentioned the correction of the position of Ms. Mozak's name on the list of attendees. Mr. Chartnetski moved to approve the minutes. Mr. Keeler seconded. Motioned was approved with corrections made

1.4 Public Comment

Mr. Charnetski mentioned the outdated sign on 5th street near Depot Ave. Ms. Aldridge mentioned re-visiting TheRide's current Mask policy given the current spike in COVID cases.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak reported that the Board of Directors met at the Ann Arbor downtown district library on April 21st at 6:30. Ms. Mozak reported that the board was updated by AAATA Staff on Monitoring Policy 2.1 Treatment of the Traveling Public. The Board also re-visited Monitoring Policy 2.4 Cash and Investments, which was approved and deemed compliant. The Board also was presented with the long-range plan update. The Board also heard more about the millage proposal and approved the ballot language. The Board further discussed a monitoring task force. The Board also heard the CEO report, which included modifications to fixed route buses to be equipped with pull cords. Next Board Meeting will be in person on May 19th at 6:30pm at the downtown Ann Arbor District Library.

3. OPERATIONAL FEEDBACK TO STAFF

3.1 Paratransit Service Update

Mr. Williams mentioned there were 5920 total A-ride trips for the month of April. Mr. Williams also mentioned that A-ride had an on-time performance of 96%.

3.2 Fixed Route Update

Mr. Smith mentioned that AAATA fixed route is still running at a reduced service due to staffing issues. Mr. Smith also mentioned that AAATA has recently hired a class of drivers and is looking to hire more soon. With the goal of being back to full service by August

3.3 Customer Service update

Mr. Smith mentioned an Increase in valid complaints for A-ride service for the month of April. Mr. Smith mentioned that they are working closely with MV to mitigate and reduce complaints

4. CLOSING ITEMS

4.1 Public Comment and Staff Response

Mr. Pawlowski mentioned possible recruiting options for drivers.

4.2 Action Item Recap and Topics for Next Agenda

Suggested items for the next agenda,

- Operational Feedback
- Board Report

• July LAC Meeting

4.3 Adjourn

Mr. Keeler moved to adjourn. The meeting was adjourned at 2:48pm

Respectfully Submitted: AAATA Staff